# Fair Payment Code Supplier Commitment

**Back Office Support Solutions Limited t/a Ask The Boss** is proud to be a signatory of the **Fair Payment Code Gold Standard**. We believe that paying suppliers fairly and on time is fundamental to building trusted, sustainable and mutually beneficial business relationships.

## Our Commitment

- Paying our supplier invoices within 30 days or less, in line with the Fair Payment Code Gold Standard.
- Maintaining transparent and open communication regarding invoices and payment processes.
- Working collaboratively with suppliers to resolve any payment queries quickly and fairly.
- Encouraging responsible payment practices throughout our supply chain.
- Continually reviewing and improving our payment processes to support supplier cash flow and business sustainability.

## Late Payment Commitment

Whilst we strive to ensure all invoices are paid on time, we recognise that mistakes can occasionally occur. In the event that we fail to pay a valid invoice within the agreed payment terms, we will honour our obligations under the **Late Payment of Commercial Debts (Interest) Act 1998** and any subsequent amendments and we will work proactively with suppliers to identify and rectify any payment issues as quickly as possible and will not unreasonably withhold payment of valid invoices.

## Contact

If you have any questions regarding an invoice or payment, please contact us at:
**Email:** info@ask-the-boss.co.uk
**Telephone:** 0207 727 1129

We value the important role our suppliers play in supporting our business and remain committed to treating all suppliers fairly, respectfully and in accordance with the principles of the Fair Payment Code.

*Updated 28 September 2026*